



**guide to outsourced
fulfilment and
delivery for NHS and
general medical**

the variety of bespoke logistic solutions available through our medical sector clients is almost infinite. but I hope this simple guide to some of the services that we can provide for you gives you some idea of the scope of logistics that can be tailored to your specific requirements.

business as usual – pathology, theatre equipment and bloods

From the start **diamond** has been working with companies such as The Doctors Laboratory what was previously known as Greendale Laboratories with the collection and delivery of pathology samples from regional hospitals and regional veterinary practices to centralised laboratories.

“ From daily set runs to ad hoc same day courier requests, this is a flexible outsourced solution for nationwide companies that don't have regional service provision. ”

With 30 sites around the UK **diamond** can provide this to two thirds of the country managed centrally. All couriers are medically trained, equipped with spill kits and live mobile tracking so safe progress of urgent deliveries is guaranteed.

national distribution of consumables including PPE

diamondlogistics was co-opted by the Department of Health and Social Care (DHSC) as the pandemic started in March 2020 to set up a national distribution system of PPE to care homes and NHS Trusts. Not only did this involve a same day courier response but it also included the overnight distribution over the two years of the pandemic. Utilising our one stop logistics platform despatchlab allows/allowed the special operations unit of the DHSC to have full transparency of the distribution of all this PPE. Nationwide distribution was established in under 48 hours. An emergency response with a medium-term smooth-running operation.

flexible establishment of laboratories – fast adaptive response

In the wake of the Covid outbreak there was an array of nationwide testing companies that were established particularly in the wake of PCR tests being needed before travel. **diamondlogistics** worked with a variety of these testing businesses around the UK to provide a fixed cost collection service nationally to support the PCR testing. Not only did this involve the establishment of a service from scratch it also involved thousands of regional couriers being utilised.



fulfilment and regular delivery

Working with Great Ormond Street, **diamond** provides remote storage for their IT department, freeing up expensive city centre space. On a weekly basis we collate equipment requests and despatch into the hospital as required.

“ This all comes with a live digital inventory, low-cost regional storage, and a cost-effective weekly despatch. ”

remote storage and distribution of field team

With 30 regional service centres **diamondlogistics** is perfectly positioned to provide remote storage and distribution solutions for your field teams. Whether this is health visitors, carers or regional testing teams, you can store medical equipment close to where your field teams reside so they can have all the equipment they need at their disposal locally without having to wait 24 hours for supplies to be replenished from a national distribution centre.

“ Effective for private companies as well as the NHS, this is an incredibly efficient way of maximising the productivity of your field teams. ”

It minimises downtime as well as collection mileage and maximises working our efficiency.



equipment distribution

Nationally and globally, we can despatch high value medical equipment on a same day overnight or international service. Either utilising one of our specialist couriers to deliver direct or utilising one of our high-grade carriers to deliver overnight or internationally this is a cost effective outsource distribution solution for medical equipment manufacturers.

“ With additional insurance available for expensive equipment, full transparency via **diamond's** one stop logistics platform **despatchlab** (outlining collection, transit, delivery and proof of delivery) and easy documentation for international deliveries, this enables our medical manufacturers to deliver to their clients safely and promptly. ”

Find out more today [here](#).

solutions

transparency

how do we do this

We have a network of 30 service centres around the UK with between 3,000sq.ft to 99,000sq.ft of storage available (subject to availability and location). Each site has facilities to despatch all goods from post, packet to pallet nationally and internationally via same day dedicated courier, overnight carrier or international delivery provider. All sites are **diamond** standard rated – meaning they have a transparent and centrally monitored levels of service and compliance.

<https://diamondlogistics.co.uk/branches/>

the technology that makes medical logistics management simple

despatchlab is the user centric one stop logistics platform that manages all logistics functions of our clients and network partners. Giving real time updates and live tracking it's API enabled for connectivity how and where you wish.

“ 100% transparency gives autonomy to users, oversight to managers and insight to supply and purchase managers. ”

You can find out more about it [here](#).

