



## building businesses on one stop logistics

# we're here to help your business grow

## **diamondpurpose**

Build businesses through our one-stop logistics platform, **despatchlab**. We're your logistics partner; expert advisers and a trusted supplier, helping your business grow.

## **diamondvalues**

#### Shared Success©

Mutually beneficial partnerships between **diamond** HQ and our clients, Network Partners, carriers, and couriers.

A really good company to work with, trust and belong to.

diamonddelivers

## **diamondclients**

diamond clients tend to be very successful.

Smart businesses who know that their core business is not logistics, yet understand that great distribution is critical.

From solicitors with urgent court documents, to online retailers fulfilling global orders, our clients rightly demand the very best.

By partnering with **diamond** they can confidently focus on the most important part of their business.

#### Getting and keeping happy customers.

## diamondnetwork

**diamond** gives you the best of both worlds – locally-owned service centres led by hand-picked logistics professionals with all the resources you need to deliver.

Our partners are personally invested in their clients' happiness, and driven to build their sustainable business on the back of great service. This, twinned with the resources of our national HQ, means our clients get the very best of both worlds; quality local service, backed by a national and international service infrastructure and the very best technology.

#### We've got it covered, for you.





### our unique three services

diamondsameday	Express same day delivery
<b>diamondovernight</b>	Domestic and international parcel solutions
<b>diamondfulfilment</b>	Tailored e-commerce fulfilment

### despatchlab

An evolving, industry leading platform combining our three, unique services.

From storage and fulfilment, international import/export by road, sea or air, domestic express parcel solutions or urgent same day courier movements, it's all managed on one easy to use online platform.

It saves you time and resources, streamlining your admin, giving you online transparency, and integrating with your systems to provide you with the management information you need.

Technology empowering our clients with knowledge and transparency, every step of the way.

## the carriers

**diamond** works in partnership with the best major carriers including FedEx, DHL, DPD, Evri and many more, utilising their UK and international networks.

We choose our supply partners carefully, regularly analysing performance, and switching your account to another carrier with the click of a mouse, should they ever under-perform.

From a risk assessment or business continuity perspective for your business, that's a very smart move indeed.

We get great customer service and rates which our clients benefit from too.

## the couriers

Our **diamondambassadors** are our frontline team who will do all they can to facilitate your deliveries, with a smile and great **diamondcare**.





## how can we help you?

diamondsameday diamondovernight diamondfulfilment



## get in touch today

## www.diamondlogistics.co.uk







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