

diamondovernight

the perfect tailor-made solution for
ambitious businesses

The brand new answer to all your domestic and international deliveries



- **One clever delivery platform despatchlab** with multiple carrier solutions
- **Access to many carriers** – FedEx, Evri, DPD and more
- **A multitude of delivery options** – road, air, sea
- **Global solutions** – local, national or international



Plus Customer service brought to you by an award-winning company.

Plus **Automatic** Best Performance Routing (BPR) so you can rest assured that **every** consignment is being despatched via the best possible courier.

Plus Booking, tracking, reporting and management on one easy to use, online platform, **despatchlab**.



smart, simple distribution solutions

diamond
logistics

diamondovernight

- **Domestic and international**

- **5 second manual input**

produces a label in under a second

- **Automated address lookup**

105 countries around the world

- **Tested and proven**

with 1000's of individual corporate users

- **Improves your client relationships**

with built in CRM function, via customisable automated emails, SMS and user alerts

- **Mobile**

Accessible anywhere in the world using your tablet and laptop

- **Tailored to you**

Flexible to adapt to what, how and when you ship

- **Minimalise costs**

Automatic selection of best carriers based on weight, dimensions, delivery methods and destinations

- **Stay informed**

Real time integration with all carrier systems with unlimited access 24/7

- **Take control**

Your preference, your choice - carriers, service monitoring, reporting and audit

- **Easy to use**

Multiple carriers, shipments and cost all on **despatchlab**

- **Tailored Integration**

Full API, EDI transfer, bulk import or manual entry – bespoke to your requirements

case study



business transformed by **diamondovernight**

Our client: A traditional seed producer with over 100 years experience producing premium seeds.

Their challenge: Administration, cost and customer service.

Our solution: With **diamondovernight** they are able to book 99% of their freight with **diamond**, saving time, money and manpower in administration. It will automatically be allocated to the most effective carrier via the specialist online booking system. Inclusive customer services manage their client enquires, leaving them free to grow their business. Daily online reporting so their accounts department can recharge their logistics costs.

result

- One main supplier, one invoice, one booking system
- A dedicated proactive customer service team that eliminates 97% of customer queries on deliveries
- Savings across the board on the carriers due to specialised routing and utilisation of the great buying rates of **diamond**

diamond
logistics